



## PRESS RELEASE

### DOVALUE DEFINES THE PRINCIPLES OF THE CHARTER OF VALUES AND UPDATES THE DEONTOLOGICAL CODE OF THE EXTERNAL NETWORK

**Rome, September 29<sup>th</sup>, 2022 – doValue has defined the principles of the Charter of Values and updated the Deontological Code for the External Network** in line with the high-quality standards established in the Group Code of Ethics.

In carrying out its activities, doValue makes use of a selected and qualified External Network, who undertake, by signing the Deontological Code, to conform to the ethical principles and values shared with the Group. Their professionalism represents an added value in the quality of the services provided by doValue and contributes to the construction of a sustainable credit market.

**Dialogue, Transparency, Fairness, Respect, Engagement: the principles of the Charter of Values** that inspire relationships and behaviors to actively contribute to the creation of a more inclusive and sustainable future.

Realised in collaboration with FEduF - Fondazione per l'Educazione Finanziaria e al Risparmio – the Charter of Values is addressed to all Stakeholders: shareholders, investors, employees, customers, institutions, associations, and communities.

The Deontological Code and the Charter of Values integrate the Group's value legacy and aim to promote a business management model characterized by integrity, respect, and honesty towards all Stakeholders as well as the adoption of professional and ethical behaviors.

The activity of credit management has a fundamental role both in the financial and economic field: contribute to restore the balance of the economic system and promote financial inclusion is the Purpose of the doValue Group and of the daily work of its people.

It is crucial for doValue to develop a trusting relationship with its Stakeholders, based on constant and proactive dialogue.

The Charter of Values is available on the website at the following link <https://www.dovalue.it/en/charter-of-values>.

#### **doValue S.p.A.**

già doBank S.p.A.

Viale dell'Agricoltura, 7 – 37135 Verona (VR)

T: 800 44 33 94 – F: +39 045 8764 831

Mail: [infodvl@dovalue.it](mailto:infodvl@dovalue.it)

[dovalue.pec@actaliscertymail.it](mailto:dovalue.pec@actaliscertymail.it)

Sito web: [www.dovalue.it](http://www.dovalue.it)

Sede Legale in Verona, Viale dell'Agricoltura, 7 – Iscrizione al Registro Imprese CCIAA di Verona CCIAA/NREA: VR/19260  
Codice Fiscale n° 00390840239 e Partita IVA n° 02659940239 – Capitale Sociale € 41.280.000 interamente versato.



**doValue** is the main operator in Southern Europe in the field of credit and real estate management for banks and investors. With more than 20 years of experience and approximately €150 billion of assets under management (Gross Book Value) across Italy, Spain, Portugal, Greece and Cyprus, doValue Group's activities contribute to the economic growth by promoting the sustainable development of the financial system. With its 3,200 employees, doValue offers an integrated range of services: servicing of Non-Performing Loans (NPL), Unlikely To Pay (UTP), Early Arrears, and performing credit, real estate servicing, master servicing, data processing and other ancillary services for credit management. The shares of doValue are listed on the STAR segment of Euronext Milan (EXM) and, in 2021, the Group reported Gross Revenues of approximately €572 million and EBITDA excluding non-recurring items of approximately €201 million.

## **Contacts**

### **Image Building**

Media Relations

Raffaella Casula (+39 348 306 7877)

Serena Zagami (+39 02 89011300)

[dovalue@imagebuilding.it](mailto:dovalue@imagebuilding.it)

### **doValue**

Investor Relations

Alberto Goretti

+39 02 83460127

[investorrelations@dovalue.it](mailto:investorrelations@dovalue.it)